



TAILOREDHEAT

Plumbing | Heating | Gas | Electricians



Our Cover Plans

Help keep your **home warm** and your **central heating working** at its best.
The **Tailored Heat boiler service** involves **more tests and checks** than a regular service.

Bronze

£6.99_{mo.}

What's included:

- ✓ Priority attention
- ✓ Preferential rates
- ✓ Boiler service

Silver

£13.99_{mo.}

What's included:

- ✓ Priority attention
- ✓ Preferential rates
- ✓ Boiler service
- ✓ Radiators and heating pipework
- ✓ Time clock and thermostat

Most Popular

Gold

£23.99_{mo.}

What's included:

- ✓ Priority attention
- ✓ Preferential rates
- ✓ Boiler service
- ✓ Radiators and heating pipework
- ✓ Time clock and thermostat
- ✓ Pump + motorised valves
- ✓ Hot + cold pipework

Platinum

£29.99_{mo.}

What's included:

- ✓ Priority attention
- ✓ Preferential rates
- ✓ Boiler service
- ✓ Radiators and heating pipework
- ✓ Time clock and thermostat
- ✓ Pump + motorised valves
- ✓ Hot + cold pipework
- ✓ Taps, toilet + showers
- ✓ Inside waste pipes

Additional Benefits

With our **cover plans** you'll benefit from **clear competitive pricing** with **no hidden costs, no tie-ins** and **no cancellation fees**.



Boiler Service

An annual boiler service and safety check is included.



Parts and Labour

Parts and labour costs included, dependant on your plan.



Limitless Call-outs

No limit to the amount of call-outs for repairs.

Ready to Join Us?

Arrange an **initial inspection** by getting in touch and we will advise which **cover plan** is best suited to your needs.

Call us:
0800 689 1826
Or email:
info@tailoredheatltd.com



Terms and Conditions

We may need to carry out repairs or other works before we can accept you on our cover plans. If any repairs are needed we will quote for the work to be carried out. There is no obligation to proceed, but we cannot set you up on a cover plan until the works have been completed.

Once everything is in order, we will get you set up on your chosen plan and arrange monthly Direct Debit payments. We will send you a reminder in around 12 months time to arrange your next service.

A call out in relation to a service covered by one of our cover plans will be charged at £50 + Vat per visit. There are no call out charges for annual services. No claims can be made in the first 30 days. Conditions, exclusions and cancellation charges may apply.

The cover provided under any and all plans is Limited to a maximum of £1000 during any rolling 12 month period. If any work over and above a cost of £1000 is required, we will provide you with a quote at our standard rates. Any obligation we have to replace parts under a particular plan will be limited to a total of £250 during the first 3 months of cover. Also, please note that we cannot cover any faults that arise with your covered service during the first 30 days of any plan.

Removing sludge or hard water scale are not included in our plans, however a separate quote can be provided upon request. If your boiler is beyond economical repair, or we can't source the required parts, we will quote for replacing it with a similar or better model. We cannot cover back boilers or any type of boiler with a square flue. We cannot cover shower pumps.

If a decorative radiator is beyond repair and replacement is required, we will cover the labour cost of replacement, however the cost of a new unit will not be included. Alternatively, we can replace with a standard radiator.

Faults caused by pre-existing system designs, misuse or installation faults that were done by other companies will not be covered. Should a WiFi enabled thermostat become faulty and require replacement, we will cover the labour cost of replacement, however the cost of a new unit will not be included.
